

## Fast Facts

**CHECK-IN / CHECK-OUT TIMES:** Check-in is 4:00pm and check-out is 11:00am. If your flight is leaving early, please see Front Desk the night before departure and they will assist with pre-booking taxi's, room charges and receipts.

**CANCELLATION/CHANGE POLICY-** Cancellations or changes made less than 2 days prior to arrival check-in are subject to a one night penalty. Early check outs are charged at 100%.

**EXTRA ADULT FEES-** Rates are based on double occupancy. Extra adult fees of US\$20 per night will still apply to each adult over 2.

**SUPPLEMENTAL BEDDING-** Cribs are available for US\$10 per day and roll away beds are available for US\$15 per day.

**MINIMUM CHECK IN AGE:** 21

**TAXES & SERVICE FEES-** Rates are subject to 13% Local Government Tax and 10% Service Charge & 5% Energy Surcharge.

Credit card must be provided at check in for incidental charges and room payment.

**CLIMATE:** Average year-round temperature is 80F degrees. Rainy season is from mid-September to mid-November.

**BEACH ACCESS AND ETIQUETTE:** Guests have access to our beach lounge chairs as well as 240 foot fishing pier right on the North Sound. All beaches in the Cayman Islands are public and the beaches across from our resort are some of the nicest on the island. Please note that topless sunbathing is strictly forbidden by Cayman Islands law.

**BEACH CHAIRS & TOWELS:** We provide complimentary beach chairs and fresh beach towels for you to use during your stay. Please stop by the front desk and trade your hotel card in for a large beach towel.

**BABYSITTING SERVICES:** For babysitting services, visit or call our Front Desk for more information. Most services require 24 hours notice and have a minimum of 4 hours per sitting.

**TELEPHONE:** Local Calls: Dial 9 for an outside line. Calls to local land lines are charged at US\$0.75per minute. Calls to local cell phones are charged at US\$1.25 per minute. Please note prices are subject to change.

**INTERNATIONAL CALLS:** Dial 9 for an outside line. International phone calls made from your room are charged at a rate between US\$2.50 and \$4.00 per minute depending on where you are calling. Please note prices are subject to change.

**1-800 NUMBERS:** Please be advised that not all 1-800 numbers are toll-free or accessible from the Cayman Islands. Regular long distance charges will apply to calls made to 1-800 numbers. Most international calling cards do not work from the Cayman Islands, please call the local international

operator at 010 for additional assistance. For Collect calls please dial 80 and a charge of US\$.50 may apply.

**SAFETY DEPOSIT BOXES:** All Guest rooms have an in room safe.

**EMERGENCY HELP:** Dial 0 for hotel assistance at any time of day or night. We provide 24 hour coverage. For police, Fire or ambulance service, please dial 911.

**INTERNET ACCESS:** High speed, wireless Internet access is available throughout the property free of charge. The Business Center is provided as a complimentary feature and is 24 hours per day.

**MEDIA:** For local news and popular interest stories, Cayman has two daily newspapers, the Caymanian Compass and Cayman Netnews, both published Monday to Friday and one local television station, CITN on channel 27.

**MEDICAL ASSISTANCE:** Medical and dental assistance are available 24 hours a day, 7 days a week by either calling the Chrissie Tomlinson Memorial Hospital, a private hospital at 949-6066, or visiting the Emergency Room at the George Town Hospital. For emergency services please call 911.

**MOBILE PHONES:** Most mobile phones are able to be connected for use locally. Please call FLOW or Digicel for more information.